

## Policies and Terms

Last Updated: July 10, 2023 / Contact Us Email: [support@ourthrivingcommunity.net](mailto:support@ourthrivingcommunity.net)

This Privacy Policy describes how **Our Thriving Community** and all Social Media Platforms associated with this company, uses and discloses the Personal Information you provide to us or that we collect when you use our websites, mobile applications, software, platforms and services (“services”). Before using the services or otherwise providing Personal Information to us, please review this Privacy Policy carefully.

### How We Collect and Use Your Personal Information

“Personal Information” is information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with you or your household, such as your name, email address, and telephone number. In the case that we perform a BCI or (Bureau of Criminal Identification), the information from that investigation will remain confidential to the owner of *Our Thriving Community* for the purpose of screening our clients in a legal, and organized manner.

In the course of our business and in providing our services to you, we may collect Personal Information directly from you and automatically through our use of cookies and other data collection technologies. We may also collect your Personal Information from third-party sources, such as our business partners, affiliates and social media platforms (if you interact with us through your social media account). We will treat Personal Information collected from third-party sources in accordance with this Privacy Policy but we are not responsible for the accuracy of information provided by third parties or for their policies or practices.

**The categories of Personal Information we collect from all clients or customers depends on your interactions with us. For example, we may collect:**

- Identifiers and contact information, such as your name, email address, mailing address, phone numbers, and government-issued IDs.
- We collect this information from you and from third-party sources for the purpose of creating and managing your account with us (“Account”), for communicating with you, verifying your identity, and providing our services to you.
- Professional and employment-related information, such as your business name, your license number, calendar and scheduling information, and other information related to your business. We collect this information directly from you for the purpose of administering your Account and providing you our services.

- Transactional information, such as credit or debit card numbers, or a Venmo or PayPal account. We collect this information directly from you in order to process your payments for our services. This information is not saved without your request.
- Audio, electronic and visual information, such as your photograph, your voice and other similar information. We process this information to enable your use of our Video Communication Service.
- Internet and other electronic network activity information, such as your browsing history, search history, and your interactions with our services and advertisements. We collect this information through our cookies and other tracking technologies to conduct business analytics in order to improve our business functionality and services to you.
- Commercial information, such as products and services you have purchased from us. We collect this information to maintain customer records, identify trends in our customer relationships, and conduct business analytics.
- Profile information and inferences, such as information about your preferences and characteristics. We collect profile information by drawing inferences from the above categories of Personal Information in order to understand your preferences and tailor our services and communications to you.

**In addition to the purposes for collection described above, we also collect your Personal Information for the following general purposes:**

- To maintain and service your Account, including to fulfill your orders, to confirm your orders, to send you requested product and Service information, and to send you product and Service updates;
- To respond to your customer service requests and address your questions and concerns;
- To send you newsletters and marketing communications;
- To administer and improve our services and marketing efforts, including measuring the effectiveness of the websites, diagnosing problems with our servers, and analyzing traffic;
- To detect security incidents, to protect against malicious, deceptive, fraudulent or illegal activity, and to comply with our policies and procedures;
- To comply with our legal, regulatory and risk management obligations, including establishing, exercising and/or defending legal claims.

## **We may share your Personal Information in the following circumstances:**

- Publicly, we may share your Personal Information publicly with your permission. For example, we may post or share your photograph, your name, professional titles, comments, from public posts you share on social media.
- To Service Providers: We may share your Contact Information with companies that provide services to us, such as hosting, marketing and communication services, and payment processing.
- To third parties outside of any business listed in this policy, if you join our services as a result of a referral under our referral program, we may share your name and the fact that you joined our services with the person who referred you.
- From time to time, we may be required to provide Personal Information to a third party in order to comply with a subpoena, court order, government investigation, or similar legal process.
- We may also share your Personal Information to third parties, such as law enforcement agencies, when we, in good faith, believe that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to an official legal request.
- To any other third party for whom you have given your consent for us to share your Personal Information.
- In a corporate transaction: If any of the businesses listed in this policy, is involved in a bankruptcy, merger, acquisition, reorganization, or sale of all or a portion of its assets, we may share or transfer your Personal Information as part of any such transaction.

## **Access and Choice**

**Account Settings:** If your Personal Information changes, or if you no longer desire our services, you may modify or remove it by logging into your Account and making the changes in your Account settings.

**Marketing Opt-out Preferences:** You can opt out of receiving marketing emails by using the unsubscribe link contained in the email or texts. We may still send you emails about your relationship with us and your transactions, including Account information and alerts, purchase confirmations, and updates to our products, services and policies.

## **Tracking Technologies and Cookies**

We use cookies and other tracking technologies (including from Google, Facebook and LinkedIn) to keep, or track, information about you on our services. Cookies are small data files that are sent to your browser from a web server and stored on your computer's hard drive. Cookies track where you travel on the services and what you view. In doing so, a cookie may enable us to relate your use of the services to your Personal Information.

We use information gathered from these tracking technologies so that we can analyze trends, administer the services, track users' movements around the services, and gather demographic information about our user base as a whole. We may combine information we obtain through tracking technologies with other Personal Information that we have collected about you in order to make our services, communications and advertisements more targeted to your interests.

Most web browsers can be set to inform you when a cookie has been sent to you and provide you with the opportunity to refuse that cookie. If you reject cookies, you may still use our services, but your ability to use some areas of our services will be limited. **Do Not Track:** Please note that the services are not presently configured to respond to DNT or "do not track" signals from web browsers or mobile devices. As such, we do not recognize or respond to Do Not Track requests.

## **Retention and Security**

We will retain your Personal Information for as long as your Account is active, as needed to provide you services, and as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

We follow generally accepted standards to protect the Personal Information submitted to us, both during transmission and once we receive it. For example, when you enter sensitive information (such as your login credentials), we encrypt the transmission of that information using secure socket layer technology (SSL). However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, we cannot guarantee its absolute security.

## **California Privacy Statement**

California residents have certain rights under the California Shine the Light law and the California Consumer Privacy Act ("CCPA").

CCPA Disclosures: In general, within the preceding 12 months:

We have collected the categories of Personal Information listed in Section 2 above. We have collected these categories of Personal Information directly from you, when you use our services, and from third parties for the purposes described in Section 2 above.

We have disclosed the following categories of Personal Information for business purposes: Identifiers and contact information; professional and employment-related information; commercial information; transactional information; and internet and network activity information.

We have not sold your Personal Information. CCPA Privacy Rights: As of January 1, 2020, certain California residents are entitled to privacy rights under the CCPA.

The right to know. You have the right to request to know (i) the specific pieces of Personal Information we have about you; (ii) the categories of Personal Information we have collected about you in the last 12 months; (iii) the categories of sources from which that Personal Information was collected; (iv) the categories of your Personal Information that we sold or disclosed in the last 12 months; (v) the categories of third parties to whom your Personal Information was disclosed in the last 12 months; and (vi) the purpose for collecting and selling your Personal Information.

The right to equal service. If you choose to exercise any of these rights, we will not discriminate against you in any way. If you exercise certain rights, understand that you may be unable to use or access certain features of our services.

We will take steps to verify your identity before processing your request to know or request to delete. We will not fulfill your request unless you have provided sufficient information for us to verify you are the individual about whom we collected Personal Information. If you have an Account with us, we will use our existing Account authentication practices to verify your identity. If you do not have an Account with us, we may request additional information about you to verify your identity. We will only use the Personal Information provided in the verification process to verify your identity or authority to make a request and to track and document request responses, unless you initially provided the information for another purpose.

You may use an authorized agent to submit a request to know or a request to delete. When we verify your agent's request, we may verify both your and your agent's identity and request a signed document from you that authorizes your agent to make the request on your behalf. To protect your Personal Information, we reserve the right to deny a request from an agent that does not submit proof that they have been authorized by you to act on their behalf.

Shine the Light: Our California customers are also entitled to request and obtain from Our Thriving Community, once per calendar year information about any of your

Personal Information shared with third parties for their own direct marketing purposes, including the categories of information and the names and addresses of those businesses with which we have shared such information. To request this information please contact us at [support@ourthrivingcommunity.net](mailto:support@ourthrivingcommunity.net).

**Additional Information:**

**Information for Visitors from Outside of the United States:** We are committed to complying with this Privacy Policy and the data protection laws that apply to our collection and use of your Personal Information. We are located in the United States, where the laws may be different and, in some cases, less protective than the laws of other countries. By providing us with your Personal Information and using the services, you acknowledge that your Personal Information will be transferred to and processed in the United States where we and our vendors operate.

**Social Media Widgets:** Our services may include social media features, such as the Facebook Like button, and widgets, such as the “Share this” button, or interactive mini-programs that run on our websites (collectively referred to as “Features”). These Features may collect your IP address, which page you are visiting, and may set a cookie to enable the Feature to function properly. The Features are either hosted by a third party or hosted directly on our services. Your interactions with these Features on a third-party site are governed by the privacy policy of the company providing it.

**Links to Other Sites:** The services may contain links to other sites that are not owned or controlled by any of the businesses listed in this policy. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage you to be aware when you leave our site and to read the privacy statements of each and every website that collects Personal Information. This Privacy Policy applies only to information collected by our services.

**Children’s Privacy:** We do not knowingly collect any Personal Information from or about children under 18. In the event that the participant is under the age of consent (18 years of age), both Parents or Legal Guardian will be required to sign our release form below.

**Changes to This Policy:** We may update this Privacy Policy to reflect changes to our information practices. If we make any material changes, we will notify you by email (sent to the email address specified in your Account) or by means of a notice on our websites prior to or upon the change becoming effective. We encourage you to review this page periodically for the latest information on our privacy practices.

## TERMS AND CONDITIONS

The following terms apply to all members of “Our Thriving Community”. In relation to the products we provide, the relationships we are building, and the services we offer, our supportive community is protected from any illegal misconduct of any kind to anyone affiliated with, working for, or receiving services or products from “Our Thriving Community”.

**We offer many digital products.** The products that are purchased are password protected. These passwords are not to be shared with anyone who has not purchased the products. Access to these services may be discontinued for abusing this rule. Our products can be purchased at a reasonable price, including our FREE versions.

**“Our Coaches”** have been screened, verified, and are referred to you by us as Private Individual Providers for the courses and services they offer. These Providers are listed on our website @ ourthrivingcommunity.net for course participants to review and access. Please let us know of any concerns that may arise about any of our Coaches that may not be supportive of our desired professional and trustworthy reputation. \*

**Dating & In Person Connections:** We do not, at this point, provide group or individual dating services to our members, we are not responsible in any way for any contact you have with anyone in or outside of our group as a result of our services. On the occasions when we provide in-person dating get togethers, participants will be screened and run through a background investigation process, prior to the events.

\*Our Thriving Community owner reserves the right to ban and block anyone at her discretion from our community and services that she feels is not supportive of our mission, vision, and/or values.

**Harassment:** Our Thriving Community is committed to providing an environment free from sexual or other forms of harassment. Any harassment is unlawful and will not be tolerated in our community. If you believe you have been unlawfully harassed, you should contact us immediately.

**Important Information And Health Warnings:** Because of the psychological and physical nature of our Program, we recommend that participants be in good mental, emotional, and physical health. We recommend being willing to do critical reflective work to improve overall wellness. This could cause some emotional triggering in some people or physical adverse effects. If you have any questions, please contact your mental health provider. You are responsible for your choice to participate in the Program and for your health and well-being at all times before, during, and after you participate in the Program. You are also solely responsible for your own well-being and safety, and the safety of their family, at all times, prior to, during and after their participation in our Programs and Support Groups.

We also have:

- A Photo and Video/Media Release Waiver
- Notarized contracts for in person Programs and Dating Competitions.

**Thank you for your respectful and responsible participation in  
Our Thriving Community, and ou Thriving Singles' Community.**